

449.39524 Rights of person with a disability receiving services

1.

An intermediary service organization shall ensure that a person with a disability who receives services from the intermediary service organization or, as applicable, other responsible person acting on his or her behalf: (a) Has the right to select the personal assistant of his or her choice; (b) Has the right to choose community-based care or institutional care; (c) Receives services from the intermediary service organization without regard to race, color, creed, national origin, sex or disability; (d) Is treated with respect, receives recognition of his or her individuality and is free from physical, verbal or psychological abuse; (e) Is allowed to make informed decisions regarding the care of the person with a disability and to participate in the development of a plan of care; (f) Receives a description of advance directives, as defined in NRS 449.905, and information on how to obtain an advance directive; (g) Has the right to appeal any termination, reduction or suspension of services by the intermediary service organization and to receive a written explanation of decisions of the intermediary service organization relating to the provision of services; (h) Receives confidential treatment of personal, medical and financial information; (i) Has access to any records maintained by the intermediary service organization relating to the care of the person with a disability; (j) Is informed of the primary contact person for the intermediary service

organization, the person with whom a grievance may be filed with the intermediary service organization and the process to follow when filing a grievance with the intermediary service organization; and (k) Receives timely responses to a concern expressed to the intermediary service organization regarding the provision of services by the intermediary service organization.

(a)

Has the right to select the personal assistant of his or her choice;

(b)

Has the right to choose community-based care or institutional care;

(c)

Receives services from the intermediary service organization without regard to race, color, creed, national origin, sex or disability;

(d)

Is treated with respect, receives recognition of his or her individuality and is free from physical, verbal or psychological abuse;

(e)

Is allowed to make informed decisions regarding the care of the person with a disability and to participate in the development of a plan of care;

(f)

Receives a description of advance directives, as defined in NRS 449.905, and information on how to obtain an advance directive;

(g)

Has the right to appeal any termination, reduction or suspension of services by the intermediary service organization and to receive a written explanation of decisions of the intermediary service organization relating to the provision of services;

(h)

Receives confidential treatment of personal, medical and financial information;

(i)

Has access to any records maintained by the intermediary service organization relating to the care of the person with a disability;

(j)

Is informed of the primary contact person for the intermediary service organization, the person with whom a grievance may be filed with the intermediary service organization and the process to follow when filing a grievance with the intermediary service organization; and

(k)

Receives timely responses to a concern expressed to the intermediary service organization regarding the provision of services by the intermediary service organization.

2.

Each person with a disability who receives services from the intermediary service organization or, as applicable, other responsible person acting on his or her behalf must be provided with a written list of the rights set forth in subsection 1.